

# **HESEL BAY SUNSET CABINS**

2009

## **RENTAL POLICY**

Please read entirely, sign, date and return to the office before check-in.

1. CHECK-IN TIME BEGINS AT 4:00 P.M. During peak season, some cabins may not be ready by 4:00 P.M. Your patience will be appreciated. If the cabin is available before 4:00 P.M. we will allow early check-in. Please, check with office prior to arrival for early check-in. Late arrivals should make arrangements by telephone prior to arrival for key pick-up information. Please refer to your confirmation receipt for check-in location.

CHECK-OUT TIME IS 9:30 A.M.

2. ADULT AND FAMILY RENTAL ONLY. Reservations made for teenagers or young single groups will not be honored without an accompanying adult or adult couple staying in unit at all times. Any violators will be evicted. FALSIFIED RESERVATIONS, any reservation obtained under false pretense will be subject to forfeiture of reservations deposit, damage deposit and/or balance of rental payment. Guest will not be permitted to check-in.

3. UNIT ASSIGNMENTS, we reserve the right to change cabin assignments. When you confirm a reservation, a cabin will be assigned, however, no unit request is guaranteed. If a change becomes necessary, every attempt will be made to contact you by mail with a new confirmation and/or by telephone.

4. RESERVATION DEPOSIT, a reservation deposit of 100.00 must be received no more than 2 weeks of booking in order to hold your reservation. Payment of reservation deposit can be made by bank money order, cashiers check, personal check (paid at least 30 days prior to your arrival), Visa or MasterCard, or cash if paid in person. At check-in your deposit will be applied to your rental balance. All deposits are non-refundable.

5. DAMAGE DEPOSIT: a damage deposit of 100.00-200.00 will be required at check-in. (Currently we are not requesting this. All cabins are inventoried and inspected before and after each occupancy.

- a) You are responsible for damage done to the unit or its contents (linens included) beyond normal wear and tear. Linens are to be taken off beds and placed near the entrance inside the cabin or taken to the office at departure time.
- b) All debris, garbage and discards are to be placed outside in proper containers or placed in the dumpster next to the Office garage driveway.
- c) Soiled dishes need to be cleaned and put away in their proper place.
- d) Unit to be left in a neat condition.
- e) No items were missing from the cabin.
- f) All keys were returned to the office. (A 25.00 fee for each unreturned key)
- g) Please, no violations of the rental policy.
- h) All charges accrued during your stay were paid prior to departure.

NOTE: IF EXPENSES ARE INCURRED TO REPAIR DAMAGE, REPLACE MISSING ITEMS, PAY FOR EXTRA CLEANING OR ANY OTHER VIOLATIONS OF THE RENTAL POLICY AS A RESULT OF YOUR STAY, WE RESERVE THE RIGHT TO BILL YOU TO OFFSET EXPENSES.

6. CANCELLATION, reservation deposits will not be refunded. CANCELLATIONS OR EARLY DEPARTURES FOR ANY REASON (INCLUDING WEATHER) DO NOT WARRANT ANY REFUND OR RETURN OF DEPOSIT.

7. MINIMUM STAY: Rental rates are based on weekly reservations, if you require a shorter stay; please ask for availability and rates.

8. Monthly rates will be given priority.

9. PAYMENTS: Balance of your rental payment and damage deposit are due upon or before your arrival. Payments may be made in cash, travelers checks, bank money orders, personal checks (with prior approval), Visa or MasterCard.

10. NO DAILY MAID SERVICE: Rates include maid service only upon your departure. Linens are included and not to be taken from cabin. You will need to bring your own towels. Guests will need to bring their own paper items and cleaning supplies. An initial set-up of trash liners, bathroom paper and facial soap is provided. Extra items needed are the responsibility of the guest.

11. NON-SMOKING CABINS: All cabins are non-smoking. Please do not smoke in the cabins. If you smoke outdoors, please dispose of the butts. If you need an ashtray, feel free to ask for one. Please, do not empty your ashtrays in the cabin trash bins. You may dispose of them in the outdoor trash bins, next to the cabins or the fire pit.

12. UTILITIES: No compensation will be given for temporary outage of electricity, gas, water or cable (if available). Outages must be reported immediately and every effort will be made to have them restored as soon as possible.

13. PARKING: Please, park in designated areas only. Most cabins allow only one parking space. NO boats or RV's or golf carts without prior approval. We will make every effort to accommodate you with prior notice.

14. Our policy is written for all. It is intended for yours and the owners' protection. If we all abide by the policies written it will be more comfortable for all.

15. KAYAKS, PADDLE BOATS AND FISHING BOAT RENTALS: Please, check with the office before using kayaks, paddle boats and fishing boats.

16. DOCKS: Docks are for guest use only. There is no fishing, jumping, running or diving from the docks. Please do not ride bicycles on the docks.

17. CABINS AND RESORT PROPERTY AMENITIES ARE FOR HESSEL BAY SUNSET PAID GUESTS ONLY: Your guests or visitor is welcome. If your visitor or guest care to enjoy the beach, bonfire or other amenities, they must check-in at the office and pay a one time \$25.00 fee, per person, per day and they must leave the premises by 9:00 p.m. PRIOR APPROVAL FROM THE MANAGEMENT IS REQUIRED.

18. Bonfires are permitted at the beach and in the pit only. Fires must be accompanied by an adult, if you start the fire it is your responsibility to tend to it and be sure that it is out before you leave it, or contact someone at the office for assistance.

19. Please have a wonderful time while being considerate of the other guests.

Failure to abide any of these rules will lead to immediate eviction and forfeiture of any deposits or refund.

**We care about your comfort, so please, if at any time you have any concerns or questions, we will be happy to listen and try to accommodate you as best we can.**

**Signature of Guest** \_\_\_\_\_ **Date** \_\_\_\_\_

**Your signature authorizes charge to credit card for any damage or violations to be billed and acknowledges following all rules of the Hessel Bay Sunset Cabins, Cabin Policy.**

Sorry, we no longer allow pets in the cabins.